

TECHNICAL SERVICE SUPPORT AGREEMENT



Contract Number:

End User # 00546101
NASSAU COUNTY FIRE RESCUE
96 135 NASSAU PLACE
YULEE, FL 32097

Bill To # 00546101
NASSAU COUNTY FIRE RESCUE
96 135 NASSAU PLACE
YULEE, FL 32097

This Technical Service Support Agreement begins on 2/20/2005 and expires on 2/19/2006.

The designated Covered Equipment and/or Software is listed on Schedule A. This Technical Service Agreement is subject to the Terms and Conditions on the reverse side of this document and any Schedule B, if attached. If any Data Management Support and Upgrade Service is included on Schedule A then this Technical Service Support Agreement is also subject to Medtronic Physio-Control Corp.'s Data Management Support and Upgrade Service Terms and Conditions, rev 7/99-1.

Price of coverage specified on Schedule A is \$4,402.00 per term, payable in Annual installments.

Special Terms

<p>17% DISCOUNT ON LP12 UPGRADES 17% DISCOUNT ON DATA MANAGEMENT PRODUCTS 10% DISCOUNT ON ACCESSORIES</p>	<h2>CUSTOMER COPY</h2>
---	------------------------

Accepted: MEDTRONIC PHYSIO-CONTROL CORP.

By: [Signature]
Title: Technical Support Specialist
Date: 1/20/05

Nassau County Board of County Commissioners
Customer: Commissioners

By: [Signature]
Print: Ansley Acree
Title: Chairman

Date: February 9, 2005

Purchase Order Number: _____

Customer Contact:
Alan Sanza
Phone: 904-491-7525
FAX: _____

ATTEST:
[Signature]
John A. Crawford, Ex-Officio Clerk
Territory Rep. EASS58
Iuliano, Dominick

Phone: 800-442-1142 x2516
FAX: 800-772-7340
Approved as to Form:
[Signature]
Michael S. Mullin, County Attorney

MEDTRONIC PHYSIO-CONTROL CORP.
TECHNICAL SERVICE SUPPORT AGREEMENT
SCHEDULE A

Contract Number:

Servicing Rep: Iuliano, Dominick, EASS58

District: SOUTHERN

Phone: 800-442-1142 x2516

FAX: 800-772-3340

Equipment Location: NASSAU COUNTY FIRE RESCUE, 00546101
 96 135 NASSAU PLACE
 YULEE, FL 32097

Scope Of Service On Site Repair and 1 On Site Inspection per Year:M-F/8-5

Model	Part Number	Serial Number	Ref. Line	Effective Date	Expiration Date	Total Inspections
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	30827381	5	2/20/2005	2/19/2006	1
LIFEPAK® 12	VLP12-02-003974	30807008	1	2/20/2005	2/19/2006	1
LIFEPAK® 12	VLP12-02-003974	30807009	2	2/20/2005	2/19/2006	1
LIFEPAK® 12	VLP12-02-003974	30816136	3	2/20/2005	2/19/2006	1
LIFEPAK® 12	VLP12-02-003974	30828280	4	2/20/2005	2/19/2006	1

** Denotes an inventory line that has changed since the last contract revision or addendum.

MEDTRONIC PHYSIO-CONTROL CORP.
TECHNICAL SERVICE SUPPORT AGREEMENT
SCHEDULE A

Contract Number:
Additional Items

Service Type	Item	Quantity	Start Date	End Date
CASE CHANGE	LP12 LIMITED CASE CHANGES	1	2/20/2005	2/19/2006

** Denotes an additional item line that has changed since the last contract revision or addendum.

MEDTRONIC PHYSIO-CONTROL CORP.
TECHNICAL SERVICE SUPPORT AGREEMENT
SCHEDULE B

LIFEPAK® 12 DEFIBRILLATOR/MONITOR

- Battery Support System included when listed on equipment inventory (Schedule A).
- Battery Support System 2 included when listed on equipment inventory (Schedule A).
- AC Power Adapter included when listed on equipment inventory (Schedule A).
- DC Power Adapter included when listed on equipment inventory (Schedule A).
- Defibrillator paddle repairs are included (excludes internal, sterilizable and pediatric paddles).
- Communications and Patient cables are excluded.
- PCMCIA Modems are excluded.
- Therapy cables are excluded.
- SpO2 Sensors are excluded.
- Case Changes are excluded.
- Discount of 17% from the field installed list price for any current and/or future available LIFEPAK®12 upgrade is included when installed by Medtronic Physio-Control Technical Services.
- Discount of 17% from list price for any Medtronic Physio-Control® Data Management product is included.
- Discounts may not be combined with any other special terms, discounts and/or promotions.

Medtronic Physio-Control Fastpak®, Fastpak 2, Lifepak SLA and Lifepak NiCd Battery

- Customer retains the responsibility to perform the battery maintenance and evaluation procedures outlined in the operating instruction manual and to replace batteries that do not pass the conditions outlined under "Discarding/ Recycling Batteries." Batteries failing to meet battery performance tests should be removed from service and properly discarded (recycled).
- If customer provides evidence that a Medtronic Physio-Control Battery Pak fails to meet the performance tests noted above and/or the Battery Pak age exceeds 2 years, Medtronic Physio-Control shall replace said Medtronic Physio-Control Battery Pak (like for like) i.e. FASTPAK for FASTPAK, FASTPAK2 for FASTPAK2, LIFEPAK SLA for LIFEPAK SLA, or LIFEPAK NiCd for LIFEPAK NiCd, up to a maximum of 4 Medtronic Physio-Control Battery Paks every two years (including prior Support Plan periods) per LIFEPAK® 12 defibrillator/monitor (listed on Schedule A). To assist in proper recycling and removal of low capacity batteries, replaced Battery Paks become the property of Medtronic Physio-Control and must be returned at the time of exchange.
- Only batteries manufactured by Medtronic Physio-Control are covered under this Service Agreement. Any batteries manufactured by other sources are expressly excluded from coverage under this Service Agreement. Medtronic Physio-Control cannot guarantee the operation, safety and/or performance of our product when operating with a non-Medtronic Physio-Control battery. Repairs and inspections performed under this Agreement meet original equipment manufacturer's product specifications only when operating with a Medtronic Physio-Control battery. Any repairs, as determined by a Medtronic Physio-Control Service Representative, resulting from the use of a non-Medtronic Physio-Control battery, will be billed at our standard list prices for parts and labor, including actual travel charges incurred.

Lifepak®12 Software Updates

- If combined Repair and Inspection services are designated on the Technical Service Support Agreement inventory for Lifepak 12 units, at the customer's request, a Medtronic Physio-Control Technical Services Representative will install Lifepak 12 software updates at no additional charge provided it is installed at the time of a regularly scheduled inspection. In addition during the term of this agreement, where an assembly such as a printed circuit board must be replaced in order to install the new software, these assemblies may be purchased by the customer at a 50% discount off the current list price of a new assembly. Software updates requested to be installed at a time other than the regularly scheduled inspection will be billed at \$205 per unit per software update. The cost of the software update will be billed on a separate invoice.
- If Repair-Only services are designated on the Service Order inventory for Lifepak 12 units, at the customer's request a Medtronic Physio-Control Technical Services Representative will install a Lifepak 12 software update at a discounted price of \$205 per unit per software update. In addition during the term of this agreement, where an assembly such as a printed circuit board must be replaced in order to install the new software, these assemblies may be purchased by the customer at a 50% discount off the current list price of a new assembly. The cost of the software update will be billed on a separate invoice.
- Discounts may not be combined with any other special terms, discounts and/or promotions.